

Notice to Terminate Maintenance Services for DENSO Robots B, C and D

DENSO
DENSO WAVE

Customer Service Dept. Sales Dept.
DENSO WAVE Incorporated

Replace with a new one soon!

Thank you for your business using our robots.

As the following robot models have already been discontinued, we will terminate the sales of the supply parts and the maintenance services in September 2013, which marks 10 years from the discontinuation.

In line with this termination, we would like you to consider replacing your robots with the new models as shown below.

1. Subject models

| Name | Model | Discontinued in | Termination of supply parts and maintenance services (10 years after discontinuation) | Replacement |
|-------------------------------|----------------|-----------------|---|-------------|
| Horizontal Articulated Robot | HS*, HM*-B | Sep 2003 | Sep 2013 | H*-G |
| | HS*, HM*-C | Sep 2003 | Sep 2013 | H*-G |
| | HS*, HM*-D | Sep 2003 | Sep 2013 | H*-G |
| | HC4*-C | Sep 2003 | Sep 2013 | HS-G |
| | HC4*-D | Sep 2003 | Sep 2013 | HS-G |
| Vertical Articulated Robot | VS*-C | Sep 2003 | Sep 2013 | VS-G |
| | VS*-D | Sep 2003 | Sep 2013 | VS-G |
| Cartesian Coordinate Robot | XY4*-C (cross) | Sep 2003 | Sep 2013 | XYC4*-G |
| | XYC4*-C | Sep 2003 | Sep 2013 | XYC4*-G |
| | XYC-2*-C | (*) | (*) | — |
| Cylindrical Robot | CS(S)-4230B | Sep 2003 | Sep 2013 | — |
| | CS-4230C | (*) | (*) | — |
| TETRAM Screw Tightening Robot | HMN*B | (*) | (*) | — |
| | HSN*B | (*) | (*) | — |
| | NJ*A | (*) | (*) | — |
| | TA-4*B | (*) | (*) | — |

(*) The supply parts and repair services will be terminated in 2015.

2. Support after the termination of the supply parts sales and the maintenance services

Please be advised that we will terminate the sales of the supply parts and the maintenance services by the end of September 2013. We will provide our support even after the termination of the supply parts sales and the maintenance services as long as we have stock on hand. Please ask the term and fee of the repair.

3. Inquiries

Please contact your nearest sales office or the following DENSO WAVE sales/service offices for the robot updates such as switching to the replacement machine after the termination.

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| DENSO WAVE Inc. Customer Service Dept. | 1 Yoshiike Kusagi Agui-cho, Chita-gun Aichi, 470-2297 | TEL.0569-49-1580 |
| DENSO WAVE Inc. Tohoku Sales Office FA Sales | 3F DENSO Tohoku HQ Bldg. 2-6-1, Nigatake, Miyagino-ku, Sendai, Miyagi, 983-0036 | TEL.022-782-0071 |
| DENSO WAVE Inc. Tokyo Office FA Sales | 2-15-13, Shoto, Shibuya-ku, Tokyo, 150-0046 | TEL.03-6367-9788 |
| DENSO WAVE Inc. Chubu Office FA Sales | 1-11-9, Mikawa-anjo Minami, Anjo-shi, Aichi, 446-0058 | TEL.0566-75-7961 |
| DENSO WAVE Inc. Osaka Office FA Sales | 3F, Asuka Bldg., 3-34-10, Tarumi-cho, Suita-shi, Osaka, 564-0062 | TEL.06-6310-6413 |
| DENSO WAVE Inc. Hiroshima Sales Office FA Sales | 7F DENSO Hiroshima Bldg. 4-21, Higashi Hiratsuka-cho, Naka-ku, Hiroshima-shi, 730-0025 | TEL.082-504-1108 |
| DENSO WAVE Inc. Fukuoka Sales Office FA Sales | 3F, Nishitetsu Chiyo Kencho Bldg. 4-1-33, Chiyo, Hakata-ku, Fukuoka-shi, 812-0044 | TEL.092-643-6901 |

•For inquiries and information: